EXHIBIT 14

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1	IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF OHIO EASTERN DIVISION
3	IN RE: NATIONAL : MDL No. 2804
4	PRESCRIPTION OPIATE : LITIGATION : Case No. 17-md-2804
5	: APPLIES TO ALL CASES : Hon. Dan A. Polster
6	: :
7	
8	HIGHLY CONFIDENTIAL
9	SUBJECT TO FURTHER CONFIDENTIALITY REVIEW
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12	JANUARY 4, 2019
13	
14	VIDEOTAPED DEPOSITION OF ANTHONY MOLLICA,
15	taken pursuant to notice, was held at Marcus &
16	Shapira, One Oxford Center, 35th Floor, Pittsburgh,
17	Pennsylvania 15219, by and before Ann Medis,
18	Registered Professional Reporter and Notary Public in
19	and for the Commonwealth of Pennsylvania, on Friday,
20	January 4, 2019, commencing at 8:06 a.m.
21	
22	GOLKOW LITIGATION SERVICES
23	877.370.3377 phone 917.591.5672 fax deps@golkow.com
24	
25	

requirements being held based on legal requirements, et cetera.

- Q. Let's just, if we could, make a list of these policies. So the first that I heard was good decisions on dispensing.
- A. We supported pharmacists' right to make professional judgments as to what was proper and improper in terms of dispensing, made sure the pharmacists knew that they had the right, final right of decision making when it came to dispensing.

We had our controlled substance procedures that we made sure was distributed. We had audit procedures that were done quarterly and documented in accordance with what our procedures and policies were at the time. We had practices in terms of document retention and what needed to be done in terms of proper ordering, training, training on -- we had manuals and references regarding not only the DEA, but Pharmacy Act and fraud, waste and abuse policies, CBTs, annual meetings with a lot of discussions of what the obligation of pharmacists were and helped in any way.

We've had DEA inspections which were never --

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           O. It was a control box for Schedule II
 1
      controlled substances?
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 3
           A. Yes. It had other information in there.
      It was all controls, but Schedule II was part of
      that.
 6
           Q. Do you know if the control box -- if
      Schedule III controlled substances would be
 7
      contained in the control box?
 8
           A. Well, just general --
 9
10
                MR. KOBRIN: Object to form.
                THE WITNESS: Not to my knowledge. I
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12
      don't think there's specific -- like DEA manuals
13
      aren't specific just to that. They're all
14
      inclusive of the thing.
      BY MR. HUDSON:
15
           Q. So all controlled substances would be in
16
      the control box?
17
                MR. KOBRIN: Object to form.
18
                THE WITNESS: Information regarding,
19
20
      yeah.
      BY MR. HUDSON:
22
                Information regarding controlled
23
      substances. So it's not like a physical box that
24
      you put certain controlled substances into?
           A. Oh, no, no. I'm talking about
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63 1 documentation here. No. Controlled substances, 2 Schedule IIs, were kept in lock and key, in safes. 3 III through Vs would be distributed in the pharmacy in a proper fashion in accordance with 4 the law. 5 6 Ο. The control box then would be a box that 7 would have policies or procedures in it? 8 Policies, procedures, the records in Α. 9 terms of ordering and dispensing, all the 10 reference materials, fraud, waste and abuse, the technician certifications, those types of things. 11 12 Ο. And would there be a control box that 13 would be contained at each Giant Eagle retail 14 pharmacy? 15 Α. Yes. And would the control box contain the 16 17 same basic set of -- would you call them policies or procedures or how would you describe them? 18 19 Α. Both. 20 Would there be things beyond just Q. 21 policies and procedures in the control box? 22 I don't recall exactly what was in each 23 tab of the box, but things like the order records. 24 If you had CIIs, those order records would be maintained, or dispensing logs associated with it. 25

64 At one time I want to say that there was 1 2 records of the actual audits we would do monthly, 3 but that moved over to an electronic format, and I can't recall if that was part of the box after that. 6 The third thing I had was audit 7 procedures. So if you could, just describe for me 8 what the audit procedures were. A. First of all, the state and local 9 10 authorities would do audits at will. In terms of ours, we did quarterly audits that were all 11 12 inclusive of operational practice. That included 13 making sure that the box was in order and the 14 things that needed to be there were in there. 15 Every month we would audit every controlled 16 substance. Annually we would do a hand count of 17 every controlled substance in the pharmacy. We would do routine audits, virtual inventory logs, 18 19 lots of stuff like that. 2.0 Q. So for those audits of controlled 21 substances, would you do a physical count of each 22 prescription --23 MR. KOBRIN: Object to form. 24 BY MR. HUDSON: Q. -- or each bottle? Describe for me what 25

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 1
      that procedure looked like.
                MR. KOBRIN: Object to form.
 2
 3
                THE WITNESS: Which procedure?
      BY MR. HUDSON:
                The audit procedure.
           Ο.
           A. Which one?
 6
 7
           Q. For reviewing inventory.
 8
           A. Every month there was a requirement to
      hand count every CII narcotic, record that against
 9
10
      what was dispensed.
11
           Q. Was the process the same for Schedule II
12
      controlled substances versus Schedule III
13
      controlled substances?
           A. Schedule IIIs through Vs, there was -- I
14
15
      believe the state requires it every two years. We
16
      did it annually.
                So was the monthly audit procedure
17
      focused exclusively on the Schedule II controlled
18
19
      substances?
20
           A. That particular procedure was about
21
      control IIs, yes.
22
           Q. So there was not a monthly audit
23
      procedure that applied to Schedule III controlled
24
      substances?
25
                MR. KOBRIN: Object to form.
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THE WITNESS: First of all, there was a daily audit of all controls. We had a virtual log. Every pharmacist got the chance to see the virtual inventory dispensings and what was being ordered on a nightly basis.

Records were printed every night in terms of what was dispensed on the controlled substance.

I'm speaking specifically to a required audit which was a monthly procedure, not day in/day out operating procedures.

There was daily monitoring of who could touch the safe, who could count. If anything, I think we always erred on the side do more rather than less when it came to procedures with controlled substances.

BY MR. HUDSON:

- Q. Were Schedule IIIs though in the vault?
- A. I don't recall Schedule IIIs being in the vault. Actually, Vicodin or hydrocodone products, at one time I believe we made -- we treated them with the same control II substance policy. I don't recall the dates around that, but I do recall moving the hydrocodone combination products into the safe or at least a portion of

those. I don't recall the specifics of that.

106 1 after the settlement to address the accusations by 2 Ohio that the internal controls were inadequate? 3 MR. KOBRIN: Object to form. It misrepresents the evidence. 4 THE WITNESS: I know that as a result of 5 any incident, and especially ones like this, that 6 7 Giant Eagle took many actions to continually try 8 to improve and build new mousetraps when it comes to internal controls and how we measure them. 10 BY MR. HUDSON: 11 Anything more specific you can say about 12 specific actions or steps Giant Eagle took after 13 the settlement with the Ohio Board of Pharmacy in 2011? 14 15 Sure. I mean, I can't say that they're 16 specific to this particular situation, but from 2011 moving forward, there were things like moving 17 to more virtual inventory and moving away from 18 19 paper to electronics. There was a company called 20 Supply Logics that Giant Eagle engaged to bring more visibility to this. You could see if an 21 22 associate was manipulating an internal control or 23 changing an inventory figure to read more 24 favorably on a report. Heightened awareness in 25 terms of physical audits that we would do, more

107 training. 1 2 We always tried to use situations where bad 3 players is an opportunity to reevaluate and come up with new procedures to stay ahead of it. Q. In your mind, did the procedures at Giant Eagle become better at detecting diversion 6 7 over time? 8 A. I would like to think they became better. That was always the goal, was to make it 9 10 better and better. You don't know what you don't know. But when you see a weakness in an area or 11 12 if someone can exploit it, you work to try to stop 13 someone from being able to exploit it. (HBC-Mollica Exhibit 8 was marked.) 14 15 BY MR. HUDSON: 16 Q. Let me hand you what I marked as Exhibit 8. For the record, Exhibit 8, the 17 internal number is P-HBC-1331. 18 Mr. Mollica, these emails were obviously 19 20 written after you left the company, so you haven't 21 probably seen them before would be my quess. 22 A. Years after I left the company it looks 23 like. 24 Q. And my focus is on the middle email from Mr. Chunderlik to others, and the topic is Control 25

A. I don't know what this document is.

What are these questions? This SOM and
anti-diversion program piece, I just don't know
what this is.

2.0

Q. That's what I'm getting at, is whether you're able to say as you sit here today whether or not Giant Eagle had written policies that were specifically aimed at meeting these requirements of 1301.74(b).

MR. KOBRIN: Object to form.

THE WITNESS: When you asked me -- to me you're asking about a difference between a policy that's of a distributor versus the pharmacy, and I'm saying that it's the same company distributing to itself. So by definition, any and all of our suspicious -- whether diversion related measures that we had in place are going to be part of the suspicious monitoring system, to my opinion.

BY MR. HUDSON:

- Q. Is there anything as you sit here today, any manual or anything in writing?
- A. Everything that we have, our dispensing procedures, our documentation tracking, our requirements in training that we do with technicians, all our procedures are going to be

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 1
      part of that.
 2
                Those are all geared towards identifying
 3
      unusually large orders of controlled substances?
                That's not what it's asking on here.
 4
           Α.
      It's asking about if there's suspicious
      order monitoring.
 6
 7
           Q. What is a suspicious order?
                MR. KOBRIN: Object to form.
 8
                THE WITNESS: I don't have a definition
 9
10
      of suspicious order. If there are orders that
      require, you know, a go look-see or further
11
12
      information, we were going to go look and see.
13
      BY MR. HUDSON:
14
           Q. Well, what does the regulation say about
15
      a suspicious order?
                MR. KOBRIN: Object to form. If you
16
      want to show him the regulation, but I don't think
17
      he should be expected to know that or should
18
19
      testify to it. I'm going to say don't answer
2.0
      that.
21
                MR. HUDSON: Are you instructing him not
22
      to answer?
23
                MR. KOBRIN: I think you should clarify
24
      or tell him what you're doing. I mean, you're
      asking him to tell you about legal regulations
25
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Q. And when an employee violates Giant
Eagle's rules like this, are they disciplined or
fired?

1.3

2.0

- A. They're terminated immediately and where it's appropriate, we report to the state Board.
- Q. In any organization that you've ever been in, do they have a 100 percent record of employees not stealing?
 - A. Not the ones I've ever worked at, no.
- Q. In your experience, are internal controls sometimes overridden by dishonest employees?
- A. I've had situations where employees have overridden internal controls, yes, to steal from an organization, whether it's money, drugs, other things, supplies.
- Q. So despite the company's best efforts to put in controls, sometimes people commit criminal acts?
- A. You're always trying to build a better mousetrap because of those things.
- Q. Now, other than this thousand dollar fine paid in connection with this incident, are you aware of the Ohio State Board of Pharmacy doing anything else with respect to this incident

212 1 other than what's revealed in this document? No, not to my -- not to my recollection. 2 3 I honestly can't remember if they did follow-up inspections or things like that. They may have. I just don't recall. 6 And this was specifically directed at 7 one store, not the entire chain or the 8 corporation; is that correct? Α. That's correct. 10 You said something about the DEA and the Ohio State Board coming into these pharmacies for 11 12 spot audits, things of that nature. 13 Α. Correct. Did the Ohio State Board of Pharmacy as 14 15 a result of this incident do anything with respect to this store's ability to continue to fill 16 17 prescriptions? A. No. Are you referring to any kind of 18 19 sanction? 20 Q. Yes. 21 Α. No. 22 You talked a lot about the integrated Q. 23 system of controls that Giant Eagle had, and I 24 don't want repeat all of that. But I just want to make sure for completeness of the record. 25

Did Giant Eagle at all times hire licensed and trained pharmacists?

A. Yes.

- Q. Did they train those pharmacists with respect to diversion?
- A. Pharmacists are trained, are aware of the laws regarding diversion as part of licensure. But then, yes, we had training for pharmacists and reference material type of tools within the pharmacy for them to reacquaint themselves with those things at any time.
- Q. If a pharmacist doesn't follow Giant Eagle policies and procedures or the law, what happens?
- A. If a pharmacist doesn't follow the law, they're terminated, many times reported to the Board if we believe that whatever the termination was a risk to public health.
- Q. And you talked earlier today about the professional discretion and judgment that pharmacists use.

Is that a line of control in your mind in terms of avoiding diversion? Is that the first line of defense, that a pharmacist, licensed pharmacist must review the prescription before

214 1 it's filled? Yes. That's why pharmacies require 2 3 licensed pharmacists. That's one of the reasons. And pharmacies are assisted by 4 Q. technicians in the pharmacy; is that right? 6 Α. Yes. 7 Are they trained and supervised by the Ο. pharmacists themselves? 8 They're trained both by the pharmacist, 9 10 but there's a formal technician training program as well, a Giant Eagle certification program. 11 12 Q. And the policies, some of the policies 13 that you referenced earlier today, do they include the DEA pharmacist manual? 14 15 Α. Yes. Are those in all of the pharmacies? 16 17 Α. Yes. Do they include the Giant Eagle 18 Q. Controlled Substance Dispensing Guidelines? 19 20 Α. Yes. 21 Are the pharmacists trained on those 22 dispensing guidelines? 23 Α. Yes. 24 Q. Is that training monitored in some way? In other words, can a pharmacist just skip that 25

215 1 training in some way? I can't imagine you could pass the state 2 3 Board exam if you skip it. Does Giant Eagle make sure that the 4 Q. pharmacists when they're hired, they actually 6 review these guidelines and are trained on them? 7 Α. Yes. There's also computer-based 8 monitoring that had attestations. In these so-called PMPs, like the OARRS 9 10 system, are those in all of the Giant Eagle stores? 11 12 Α. To my knowledge, yes. 13 Q. And are pharmacists --I can't recall what the State of West 14 15 Virginia was with that. I can't remember if they had electronic or some other system, but whatever 16 West Virginia had, we were complying with that 17 one. I don't want to say it was exactly like 18 19 OARRS. Each state has a right to be a little 20 different there. 21 Ο. Are those a resource tool for the 22 pharmacists to determine the legitimacy of 23 prescriptions? 2.4 Α. Yes. Q. You were asked a lot of questions today 25

A. It was a small percentage. Like I say,
I can't recall the exact NDCs that were in the
warehouse, but even in our overall dispensing,
it's a small number, small percentage.

- Q. This Exhibit 13, number (B)(4) talks about location of the premises. Were all these Giant Eagle pharmacies inside Giant Eagle grocery stores?
- A. Yes, with the exception of the examples that I spoke to the gentleman about earlier.

 There was two independently-owned grocery stores in the Cleveland market that we had Giant Eagle pharmacies in.
- $\ensuremath{\text{Q.}}$ Those were transitioned then to Giant Eagle stores?
- A. They were just -- no. They never transitioned to Giant Eagle stores. We just took the pharmacies out.
- Q. But being inside of a grocery store, is that a level of control that you consider as part of the security analysis?
- A. Not only were they delivered to a store, but they were in cases where the pharmacy -- if there was a situation where the pharmacy wasn't open, they had to be delivered to a locked cage

within the store.

2.0

Q. Factor (B)(6) six talks about types of vaults and safes and other secure enclosures.

Did the pharmacies at least to your knowledge keep any controlled substances in locked secure locations?

- A. Every drug in the pharmacy is in a locked location in the pharmacy, and that's the reason why the state Boards have you send in diagrams of physical barriers so every drug is protected that way. It doesn't matter if it's controlled or not. Narcotics inside of that locked pharmacy are in a locked safe or locked cabinet.
- Q. Did the Ohio State Board of Pharmacy audit every store at least once per year?
 - A. I don't know what their frequency was.

 That sounds reasonable. If you would ask me how often I think, I would say once a year.
- Q. Did anybody from the Ohio State Board of Pharmacy ever come to Giant Eagle to your knowledge and say, hey, you're not meeting those requirements?
- A. No. In fact, we actually had a member of the state Board who worked for us.

241 1 THE WITNESS: I don't know. MR. KOBRIN: He talked about what was 2 3 done and the policies behind it and the reasons behind it. BY MR. HUDSON: 6 And I just want to make sure the record 7 is clear. This is my only chance to talk to you. 8 There's no reason though why Giant Eagle retail pharmacies nationwide couldn't have kept 9 10 some sort of record of suspicious or questionable prescriptions that ended up not being filled, is 11 12 there? 13 MR. KOBRIN: Are you asking if they should have kept a record of the actual 14 15 prescriptions themselves? BY MR. HUDSON: 16 17 Q. Do you understand the question? You're asking me is there anything that 18 prohibited us from maintaining records of 19 20 prescriptions we did not fill? 21 Ο. Right. In other words, if somebody came 22 in and handed you a prescription and you as a 23 licensed pharmacist applying your medical judgment 24 said, you know what, this doesn't seem right, I'm not going to fill this prescription, is there any 25

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 1
      reason why you can't write that down, take notes
 2
      on that, put it into a computer and then as an
 3
      organization log that to try to identify
      suspicious or questionable opioid orders that are
 4
      being rejected?
 5
 6
                MR. KOBRIN: Object to form.
 7
                THE WITNESS: For what reason? There's
 8
      no requirement to do that, so it would have never
 9
      come up.
10
                MR. HUDSON: I don't have any further
11
      questions.
12
                        RE-EXAMINATION
13
      BY MR. BARNES:
14
                I just have one follow-up question. The
15
      formula type program that went into effect in
16
      2013, in your view, was that an additional system
      of controls on top of controls that were already
17
      in existence?
18
19
                Yeah. We're always checking in orders
20
      and maintaining inventory requirements. Like I
21
      said, systems evolve in time, and that was an
22
      example of one that evolved.
23
                MR. BARNES: Thank you.
24
                THE WITNESS: Thank you.
25
                THE VIDEOGRAPHER: 2:01 p.m. we are off
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